

**FACT SHEET**  
**COMMUNITY MASS CARE/EMERGENCY ASSISTANCE**  
**G108**

**PURPOSE:**

The purpose of this course is to develop foundational knowledge of Mass Care and Emergency Assistance services in the community. It is not a “how to” for sheltering. Participants will use this information to build community emergency Action Items and to identify gaps in the community’s program.

**LEARNING OBJECTIVES:**

- Define the four primary Mass Care and Emergency Assistance services as discussed in this course.
- Describe how to determine their community’s Mass Care and Emergency Assistance service resource requirements.
- Identify providers that exist in their community or can be called upon from a nearby community to meet the requirements for Mass Care and Emergency Assistance.
- Name planning and operational actions that can affect how services will be provided.
- List Action Items to utilize resources and providers to meet Mass Care and Emergency Assistance requirements in their community.

**AUDIENCE:**

This course is intended for community agencies, Non-Governmental Organizations (NGO), and private sector organizations that will collaborate to provide the Mass Care and Emergency Assistance.

**COURSE SCHEDULE:**

This course is intended to be delivered as a field course. It is divided into 8 units, which are presented sequentially over the 2-day period. The following table shows the sequence of presentation and approximate times required to present each unit.

**Day 1**

<b>Unit Description</b>	<b>Estimated Time</b>
1: Course Welcome	1 hour
2: Introduction to Mass Care and Emergency Assistance Services	2 hrs., 30 min.
3: Sheltering Resource Requirements and Providers	1 hr., 20 min.
4: Feeding Resource Requirements and Providers	1 hour

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**Day 2**

<b>Unit Description</b>	<b>Estimated Time</b>
5: Distribution of Emergency Supplies, Resource Requirements, and Providers	1 hour
6: Reunification Resource Requirements and Providers	1 hour
7: Planning and Operational Actions	2 hrs., 25 min.
8: Next Steps	2 hours
<b>Total Instruction Time</b>	<b>12 hrs., 15 min.</b>

**DELIVERY:**

Paper based and instructor led.

**INSTRUCTORS:**

The instructors for this course must be Program Specialists, or other staff, experienced in preparing for and in managing the provision of Mass Care and Emergency Assistance services following a disaster. Instructors must also have experience in training methodologies and working with adult learners. Two instructors are recommended for the course, one of whom should be an experienced instructor from the American Red Cross, National Voluntary Organizations Active in Disaster (VOAD), or other NGO providers of Mass Care and Emergency Assistance services.

**COURSE MATERIALS:**

There are two main resources for this course:

- The Instructor Guide (IG)
- The Student Manual (SM)

To obtain copies of the course material, contact your State Emergency Management Training Officer. The following URL provides their contact information:

<http://www.fema.gov/state-offices-and-agencies-emergency-management>